## ASC Customer Measures Dashboard 2017/18 Quarter 1

The % of service users who felt their needs had

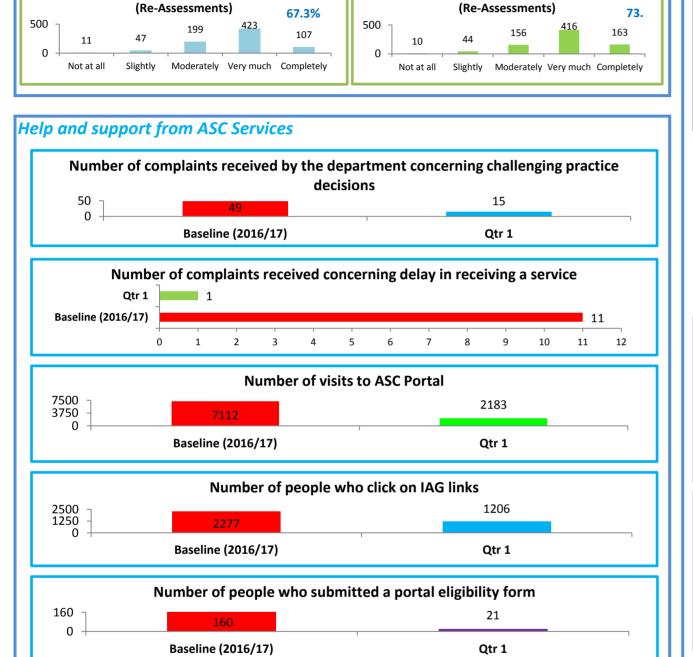
been met in their previous assessment

**Quality of Life Outcomes** 

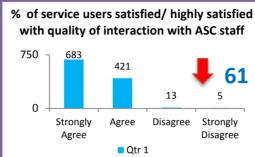
The % of service users whose quality of life has

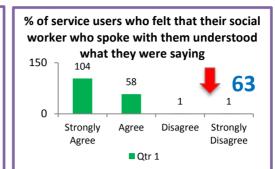
improved as a result of their care package

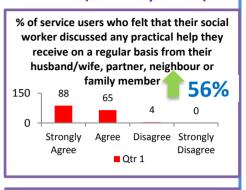
## Appendix 5



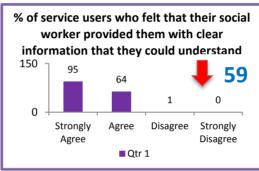


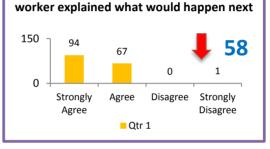




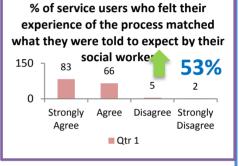


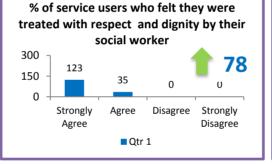
(168 Responses)

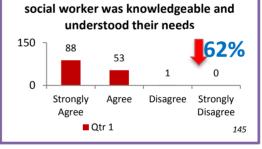




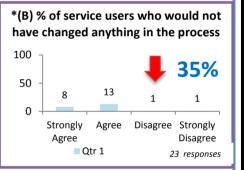
% of service users who felt their social

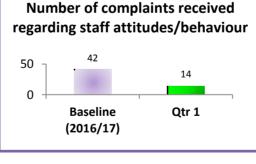


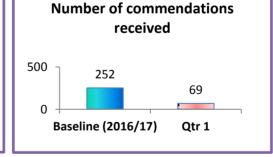




\*(A) % of service users who felt that their







<sup>\*(</sup>A) User experience of ASC services

<sup>(</sup>B) User experience of ASC via contact & response team